

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of August 2016

In C.G.No:354/ 2015-16/Tirupati Circle

Present

Sri J.V.T.S.Prasad
Sri N.Siva Sankar Prasad
Sri T. Rajeswara Rao

Chairperson(I/c)
Member (Accounts)
Member (Legal)

Between

Sri T.Ravi Reddy
C/o Rajagopal Reddy
Karani
West Warathuru - Post Office
B.N.Kandriga mandal
Chittoor -Dist
517460

Complainant

AND

1. Assistant Engineer/ B.N.Kandriga
2. Assistant Divisional Engineer/Srikalahasti
3. Divisional Engineer/ Rurals/Tirupati

Respondents

Sri T.Ravi Reddy C/o Rajagopal Reddy is a resident of Karani , West Warathuru – Post Office, B.N.Kandriga mandal , Chittoor – Dist, here in called the complainant, In his complaint dt:15.09.2015 filed in the Forum on dt:15..09.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Karani , West Warathuru – Post Office, B.N.Kandriga mandal, Chittoor – Dist
2. He had paid for the agriculture services in 2009 for 10 services connections.

3
DESPATCHEL
DATE
13/10/16

C.G.No:354/2015-16/Tirupati Circle

3. But till now the service numbers are not given . For few services poles are required , So kindly provide materials for them.

Notices were issued to the Respondents duly enclosing the copy of the complaint.

The respondent-2 ,i.e. the Assistant Divisional Engineer /Operation/ Srikalahasti in his written submission dt:31.03.2016 received in this office on dt:31.03.2016 stated that:

1. The consumer is paid necessary deposits, Approval has been requested to Higher Authorities for releasing of AGL. New services vide Lr.No:AAE/O/BNK/F.No/D.No.1024/15 Dt.23.12.2015 & L.r.No.AAO/ERO/SKHT /JAO-III/Sr.Asst.(AGL)/D.No.1080/16 Dt.15.02.2016.

Further The respondent-2 ,i.e. the Assistant Divisional Engineer /Operation/ Srikalahasti in his written submission dt:04.06.2016 received in this office on dt:13.06.2016 stated that:

1. After getting approval from higher authority the agriculture service is released vide L.r.No:AAO/ERO/SKHT/JAO-III/Sr.Asst.(AGL)/D.No:Camp/16 Dt:01.06.16

Findings of Forum :

1. During the Vidyut Adalat conducted at B.N.Kandriga of Chittoor District on 15.09.2015, Sri T.Ravi Reddy , Karani village has filed a petition before the Forum where in he stated that he paid Development charges & Security Deposit for release of Agricultural service during 2008 , but no services numbers is allotted to their Agricultural services so far and requested for allotment of service number to their Agricultural services.
2. The Respondent.3 in his letter dated 7.01.2016 has submitted that list of Agricultural service allotments whose services are not released so far even though necessary Development charges and Security Deposit were paid during 2006 - 2007 to 2008-2010 and requested for necessary instructions. Based on the instructions received from Superintending Engineer / Operation /Tirupati, Assistant Accounts Officer/ ERO/

Srikalahasti has allotted Agricultural service no.5432436000624 duly noted date of release of supply as 01.06.2008.

ORDER

As much as grievance of the complainant has been resolved by the Respondents, the case is disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of August 2016.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy


Chairperson

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter

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